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Vendors Guide on Vendor Registration Form

This is a step to step guide on how to submit vendor registration forms and troubleshooting.

Submitting a Vendor Registration Form

This section will cover the process from receiving a General Vendor Registration Link (as follows) from Lembaga Zakat Selangor (LZS) until submitting your registration.

<https://smartvendor.zakatselangor.com.my/vendor-registration/fill/xxxxxx>

If you have any questions during the vendor registration process, please contact LZS for assistance.

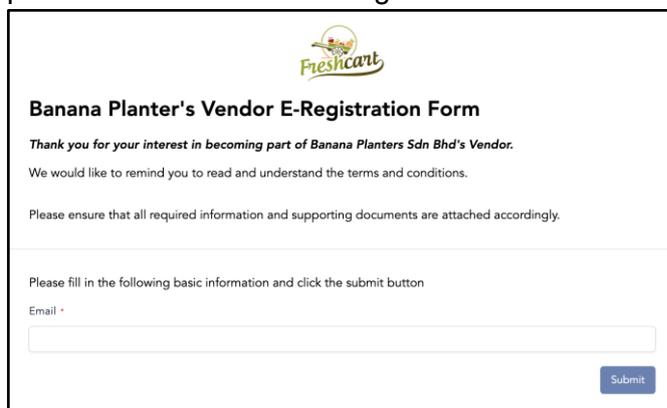
Step 1 : Click / Copy and Paste the URL

Click or copy and paste the above vendor registration URL in your web browser address bar, then press Enter.

Step 2 : Enter Email Address of Submitter

You will be navigated to the page where you are required to input your email address.

If the registration is to be completed by another person-in-charge (PIC) in your organization, please share the Vendor Registration Link to the PIC instead.





Banana Planter's Vendor E-Registration Form

Thank you for your interest in becoming part of Banana Planters Sdn Bhd's Vendor.

We would like to remind you to read and understand the terms and conditions.

Please ensure that all required information and supporting documents are attached accordingly.

Please fill in the following basic information and click the submit button

Email *

Submit

Step 3 : Submitting Email Address

Click "Submit" to submit the email address.

You will be receiving Access Link and Code in the inputted email address inbox to continue the registration process.



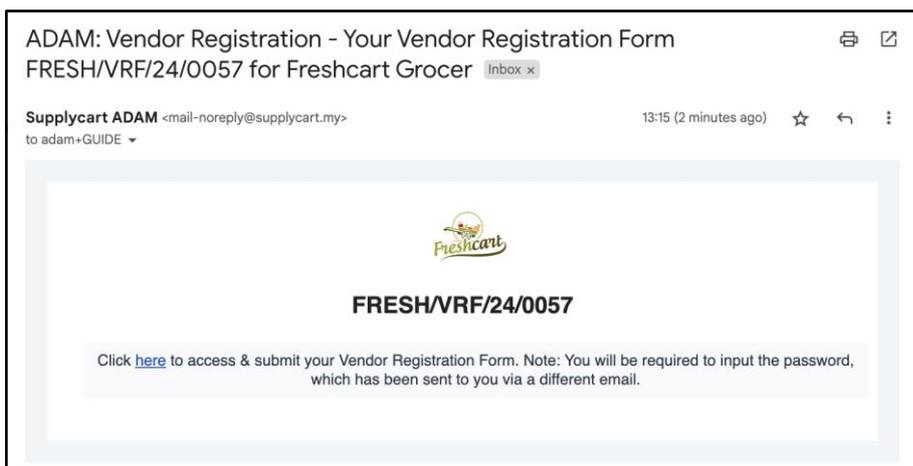
You may close the browser tab when you receive the above message.

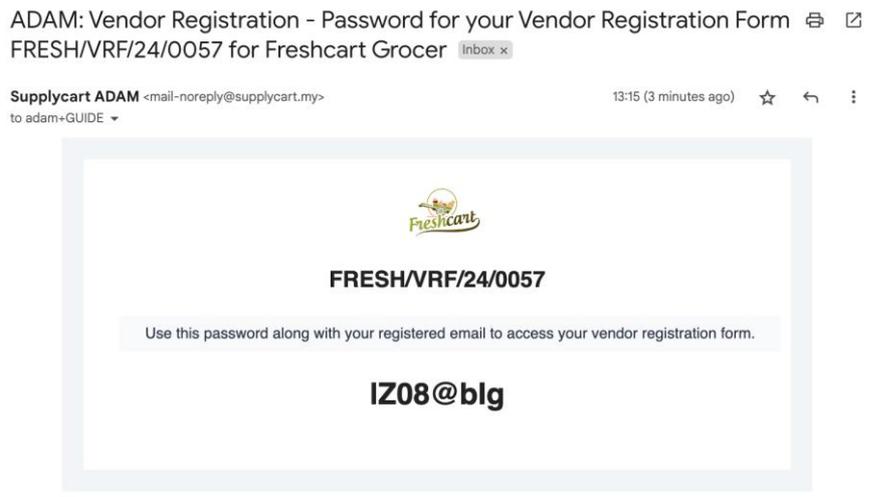
Step 4 : Retrieve Access Link and Code From In Email Inbox

Go to your email inbox in which you will receive 2 emails :

1. One email containing a unique access Link.
2. The other email contains an access code that is required for accessing the registration form.

Note : Accessing your registration is now via the unique access link and not the [General Vendor Registration Link](#) . Resubmitting under General Vendor Registration Link will result in duplicate registration.





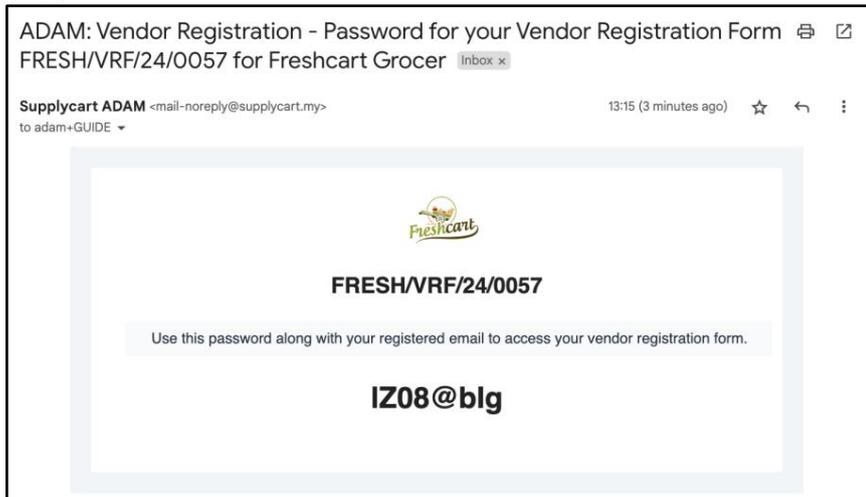
In case you did not receive the above emails, please follow these troubleshooting steps :

1. **Check your Spam/Junk Folder:** Look for the email by searching for its title. If found, configure your email settings to mark all future emails from perolehan@zakatselangor.com.my as "Not Spam" or "Not Junk" to ensure smooth delivery going forward.
2. **If the Email is Not in the Spam/Junk Folder:** Please contact your IT team and request to whitelist the sender perolehan@zakatselangor.com.my. After whitelisting, reach out to your customer and request that they resend the unique access link to you.

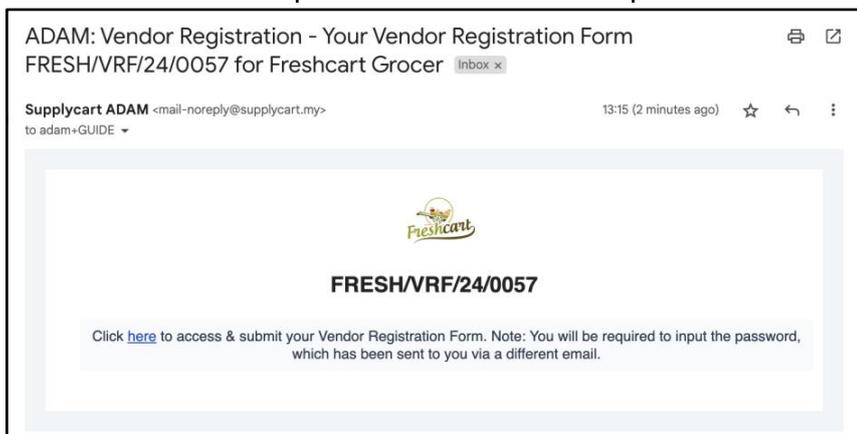
If you received the unique access link but not the code, please click "here" and then "Request New Code" to have the access code resent to you.

Step 5 : Accessing the Registration Form

- a. Copy the code from the access code email.



- b. Click “here” in the unique access link email and paste the code.



Enter Access Code

To access VRF FRESH/VRF/24/0057 by Freshcart Grocer

Code

[Request New Code](#)

Note : In case you did not receive or lost the access code, click “Request New Code” and then “Yes” for NEW access code to be sent to you. Please be aware that by doing so, any previous access code will become invalid.

You may refer to [Step 4](#) for instructions on retrieving the code.

Step 6 : Filling Up Registration Form

Upon successfully entering the valid access code, you will be directed to the registration form. Please complete and submit the vendor registration form.



Banana Planter's Vendor E-Registration Form

Thank you for your interest in becoming part of Banana Planters Sdn Bhd's Vendor.

We would like to remind you to read and understand the terms and conditions.

Please ensure that all required information and supporting documents are attached accordingly.

Filling as **adam+GUIDE@supplycart.my**. Not you?
[Start with new form](#)Draft last updated at 30 Aug 2024, 01:15 PM

Vendor Details

In this section, Vendor is required to provide company's details.

Vendor Company Registered Name *

Company Trading Name *

The vendor registration form is automatically saved as a draft. In case you accidentally exited the page, you can always continue filling up the registration form by clicking the unique access link in the email you previously received. (Similar email / link in [Step 4](#))

If you have any questions or need further clarification regarding the registration, please contact LZS for assistance.

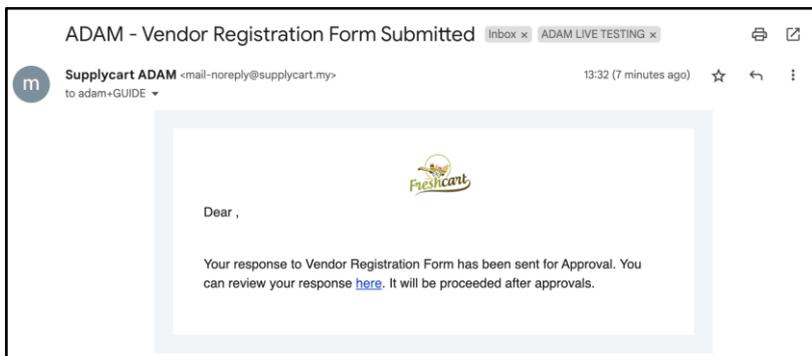
Step 7 : Submitting Registration Form

Once completed, click "Submit" to submit your vendor registration form. Once submitted, you will see that the status updated to "Pending Review Pre-Approval," indicating that your submission is now under review by your customer.



Step 8 : Accessing Submitted Form

Upon submission, you will receive an email along with the same unique access link to access the registration you have submitted.



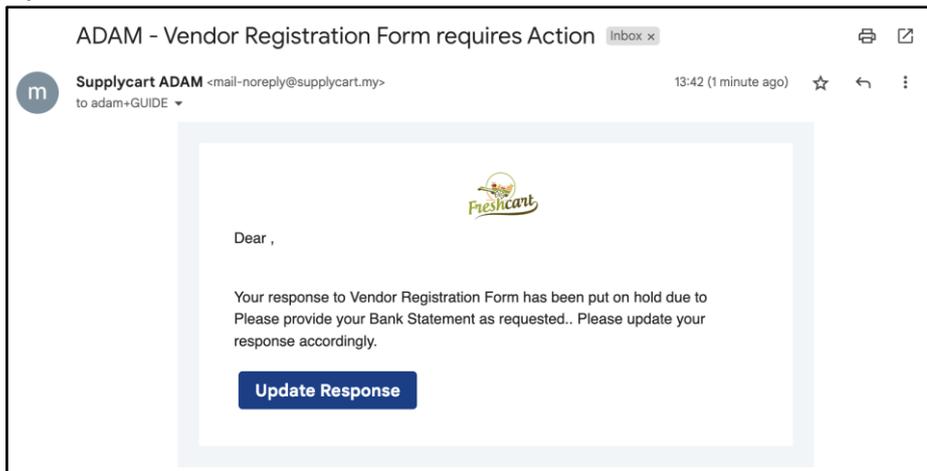
If you wish to make any changes to the submitted response, please contact LZS and request to have your submission placed on hold thus returned to you for revision. For revision of registration, please refer to the "Revise Vendor Registration Submission" section below.

Revise Vendor Registration Submission

This section outlines the process and steps to take if you receive an "On Hold" email from your customer, requesting revisions to your registration.

Step 1 : Receiving On Hold Email in Your Email Inbox

If your customer requires you to revise the vendor registration, you will receive the following email in your inbox. This email will include remarks from the customer, which can be found after the phrase "due to."

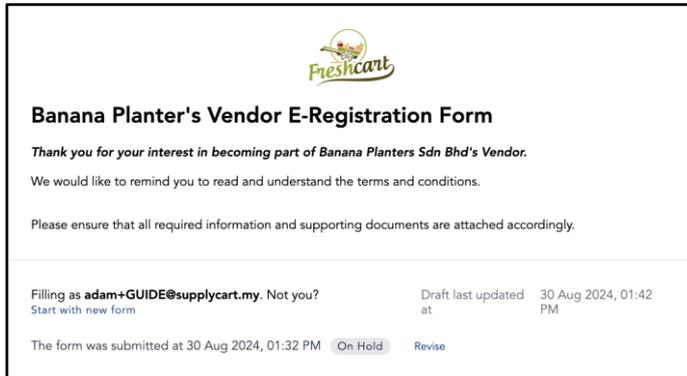


In case you did not receive the above emails, please follow these troubleshooting steps :

1. **Check your Spam/Junk Folder:** Look for the email by searching for its title. If found, configure your email settings to mark all future emails from perolehan@zakatselangor.com.my as "Not Spam" or "Not Junk" to ensure smooth delivery going forward.
2. **If the Email is Not in the Spam/Junk Folder:** Please contact your IT team and ask them to whitelist the sender perolehan@zakatselangor.com.my. After whitelisting, reach out to LZS and request that they resend the unique access link to you.

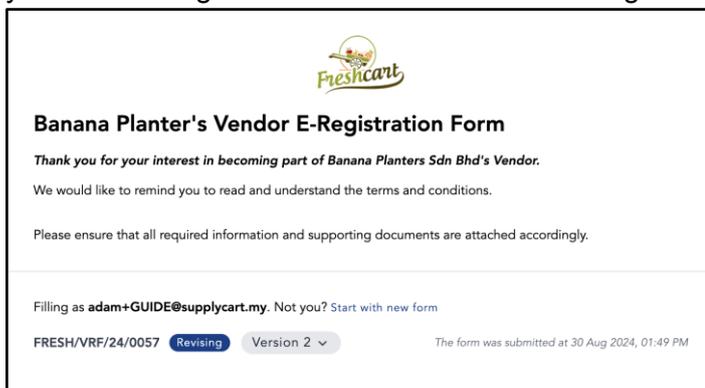
Step 2 : Revising your vendor registration form

- a. Click "Update Response" in the "Vendor Registration Form Requires Action" email to access back to your submitted form, which will now show a status of "On Hold."



The screenshot shows the 'Banana Planter's Vendor E-Registration Form' interface. At the top is the Freshcart logo. Below it, the title 'Banana Planter's Vendor E-Registration Form' is displayed. A thank-you message follows: 'Thank you for your interest in becoming part of Banana Planters Sdn Bhd's Vendor.' Below this, there are two reminders: 'We would like to remind you to read and understand the terms and conditions.' and 'Please ensure that all required information and supporting documents are attached accordingly.' At the bottom, there is a metadata section: 'Filling as adam+GUIDE@supplycart.my. Not you? Start with new form' on the left, and 'Draft last updated at 30 Aug 2024, 01:42 PM' on the right. Below this, it says 'The form was submitted at 30 Aug 2024, 01:32 PM' followed by two buttons: 'On Hold' and 'Revise'.

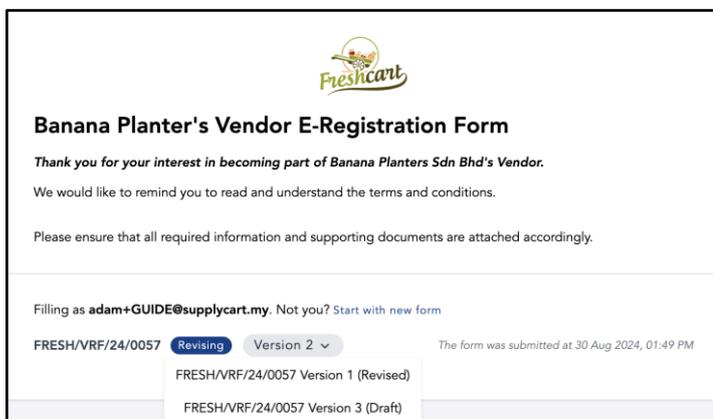
- b. Next, click the "Revise" button in the vendor registration form, which the status of your vendor registration now shows as "Revising".



The screenshot shows the 'Banana Planter's Vendor E-Registration Form' interface after clicking 'Revise'. The layout is identical to the previous screenshot, but the status has changed. The metadata section now shows 'FRESH/VRF/24/0057' followed by a blue 'Revising' button and a 'Version 2' dropdown menu. The submission time is now 'The form was submitted at 30 Aug 2024, 01:49 PM'.

- c. Click "Version X" to trigger a dropdown button and select the latest version ending with (Draft). You will be asked to enter an Access Code which is retrievable from your email inbox. Repeat from [Step 4](#) until you have resubmitted your registration.

Note : Every submission will generate a version on the system. To view your previous submission, click the previous version.



The screenshot shows the 'Banana Planter's Vendor E-Registration Form' interface with a dropdown menu open. The dropdown menu lists three versions: 'FRESH/VRF/24/0057 Version 1 (Revised)', 'FRESH/VRF/24/0057 Version 2', and 'FRESH/VRF/24/0057 Version 3 (Draft)'. The 'Version 2' dropdown button is highlighted. The rest of the form content, including the logo, title, thank-you message, reminders, and user information, remains the same as in the previous screenshots.

Step 3 : Filling Up Registration Form and Submit

Once completed, please refer to the section above repeating [Step 7 to Step 8](#) to submit the registration form.